

A close-up photograph of a hand holding a black pen over an open spiral-bound notebook. The notebook has lined pages and a silver spiral binding. The background is a blurred office setting.

QUALITY POLICY

Biofarma Group

Revision of 9 July 2024



Biofarma Srl is part of “Biofarma Group”, a group of Italian companies specialised in the development and production of Health-Care products. All the Group’s companies invest in human capital, quality, technology and innovation, sharing their excellence and expertise to support the growth of their Customers in Italy and around the world.

Biofarma Srl is thereby an outsourcing company for a wide range of customers in different market sectors with cosmetics, food supplements, medical devices, medicines, complementary feed additives, flavours.

The activities must be managed with balance, producing products and services that meet customer demands and gain their trust for a long-lasting business relationship. This guarantee enables continuous investment in improving the offer that characterises Biofarma. Offering adequate answers to customers’ questions, even anticipating their needs, is the tool for mutual growth and to attract new companies in search of a partner to implement their projects. It is with this commitment that Biofarma has structured the virtuous circle that has led it to success and to the continuous quest for improvement.

The starting point of company improvement and its driving force is Biofarma Srl’s staff: only motivated and trained operators are able to work daily to improve the company processes and services.

With reference to the stated Policy, Management commits itself to promoting a Quality Management System aimed at:

- Optimising company processes in terms of effectiveness and efficiency
- Ensuring full compliance of cosmetics with their provided requirements in accordance with the good manufacturing practice for cosmetic manufacturing.
- Ensuring full regulatory, mandatory and voluntary product and manufacturing compliance for food supplements.
- Ensuring compliance of medical devices pursuant reg. EU 2017/745 art.120 and directive 93/42/EEC as amended for aspects falling within its activity as producer and/or manufacturer.
- Ensuring full compliance of pharmaceutical grade products with mandatory and voluntary regulations and with reference to valid manufacturing authorisation for medicinal products.

- Ensuring compliance of every product and service with the requirements set forth, such as quality and safety, statutory compliance, manufacturing process and product specifications.
- Making all staff aware of the customer's needs in order to understand their requirements and transform their idea into reality.
- Sharing the company goals with staff and defining the degree of involvement and responsibility in order to achieve them.
- Achieving a high level of quality in the working environment, focusing on the needs of staff and improving the organisational structures.
- Improving the company culture in terms of quality and skill in dealing with technical and management issues through training and information activities
- Being punctual with customers, with others and with oneself through personal professional commitment and careful planning of activities
- Collaborate with suppliers, for mutual benefit, to acquire products compliant with the company's standards with regard to their own characteristics and services rendered
- Enhancing professional and structural resources for new developments in scientific innovation
- Collaborating with relevant local institutions (schools, universities and research centres) to provide added value to the community.
- Full compliance with current legislation and reference legislation on food safety. In this regard, please refer to the Food Safety Policy of Biofarma Srl.
- Promote a Culture for Product Safety, in order to implement practices and processes that aim to ensure that all products are safe for their intended use.
- Full compliance with current legislation and reference standards regarding environmental protection. In this regard, please refer to Biofarma Srl Environmental Policy.
- Providing adequate infrastructures, plants and equipment required to perform the work efficiently and achieve product and service compliance.

The effectiveness of the Quality Management System for the commitments declared is measured to the best of the possibilities with numerical parameters subject to control and evaluated during the Quality System Reviews by Management.

In order to ensure the Company Quality Policy is understood, implemented and supported at all levels of Biofarma Srl, Management has decided that it is to be presented to the managers of the various sectors and that it is also affixed in company work places.

Mereto di Tomba, 09.07.2024

Dott. Germano Scarpa
Founder, Chairman and
CEO Biofarma Group



www.biofarmagroup.it